



JOB DESCRIPTION

JOB TITLE	Head of IT
DEPARTMENT	IT
REPORTING TO	Digital Director
LOCATION	London
ROLE TYPE	Full-time
SALARY	Competitive

COMPANY PROFILE

Orlebar Brown (Chanel group) launched in March 2007 as a more tailored approach to men's beach and swim shorts. Based on the traditional pattern of a tailored pair of trousers for men, and with their distinctive side fasteners, they are not just a swim short; they are the original and best shorts you can swim in.

Today, our collections are built into broader lifestyles imagined around Beach, Resort, Coast and Sport. We have multiple product releases, including capsules, new categories and services, over the calendar year to maintain excitement, and interest for our customers.

Since 2007, we have built the brand to achieve our stated purpose which is - to encourage, excite and inspire everyone to 'Holiday Better'. This is our purpose and why we get out of bed every morning.

The brand has rapidly gained global recognition and is sold through online, more than 30 O.B. stores, and the best retailers and hoteliers in the world. Our customer is truly international, so whether they are in St Barth's for Christmas with family, Miami for a wild Spring break, a conference in Dubai with a few days off, tacking a boat off the coast of St Tropez, volunteering to replant mangrove plantations in Puerto Rico, walking along a cliff top in Cornwall, or diving off one into a beautiful blue ocean then O.B. should be there to help you do it better.

Our business is built on relationships with those customers, and we strive to maintain our relationship with them, wherever they might be, and provide world class service, when and where they want. It is also built on finding new customers to the brand by welcoming them to join the ever-growing O.B. community.

THE POSITION

The Head of IT will provide focused vision and leadership to the Information Technology (IT) function at Orlebar Brown, shaping and delivering a solid, tangible IT roadmap and providing support for Orlebar Brown employees and associated business operations worldwide. The Head of IT will also create synergies with the Chanel Group's IT team(s) to maximise output of efforts.

Dealing with external and internal stakeholders, the Head of IT will be responsible for the analysis, design, planning, implementation, and maintenance of all aspects of IT at Orlebar Brown ensuring that the IT systems support and enhance the business goals and objectives. The Head of IT will be responsible for the systems architecture.

The Head of IT will be the ultimate escalation point, supported by an IT team and work with agencies and third parties and contractors to deliver cost-effective and timely solutions.

This role reports into the Digital Director and will also act as the Data Protection Officer for Orlebar Brown.

GENERAL RESPONSIBILITIES

You will be responsible for:

- Managing the IT team to efficiently support the Global Offices and Retail Stores for Orlebar Brown, with set SLA, ensuring all users have access to the necessary equipment, software, and services to fulfill their duties. Looking at user maintenance, systems infrastructure, and connectivity
- Data architecture and integrations with systems and third parties
- Systems and data security
- Management of IT projects from requirement gathering, to development to post-delivery
- Stakeholder communication and management: The Head of IT will own and manage the company Digital Steering meetings, made up of key company directors and the Head of IT
- Ensuring the setup and configurations of all systems are documented, including the landscape of the systems and how they are connected to each other
- Management of the company helpdesk
- Managing and developing the IT team, identifying training needs and developing the team for both personal development and for the benefit of Orlebar Brown
- Identifying any gaps of knowledge/resources and filling them by training the team or with support partners or contractors
- Working with the team to develop plans and strategies, to enhance existing solutions and systems and implementing new solutions.
- Act as a Data Protection Officer

CANDIDATE PROFILE

- Worked in retail and online environments for more than 10 years
- Experienced in data protection and system security
- Experienced in delivering solid system architectures
- Experienced in managing a team and external agencies
- Strong at listening and communicating
- Enthusiastic
- Organised and methodical
- Effective at delegating
- Team builder, an empathic player within the organisation
- Technical understanding
- Ability to have a clear vision of what solutions the organisation might need and communicate these effectively
- Strong project management skills

WHAT WE OFFER

- Join a diverse working environment of people who we learn from every day.
- The chance to train and develop your skills in a fun and fast working environment.

- Competitive benefits package – 33 days holiday (inclusive of 8 public holidays), great discount on our products and on products within the Chanel group, Bupa private healthcare, company pension scheme, flexible working hours and the cycle to work scheme.

It's never just a job at Orlebar Brown. It's a way of life. We live and breathe our brand values – Tailored, Vibrant and Brave. Our team define who we are and how we get the job done.

To apply, please contact jobs@orlebarbrown.com with copy of your CV and a friendly introduction. Unfortunately, due to the number of applications, only those that are successful will be contacted.

Direct applications only. Recruitment agencies – thanks for reading, but we've got this one covered!